

From: Phil Crier  
To: James Parry  
Sent: 16 October 2023 18.06

Dear Mr Parry

Thank you for your email upon which I have now taken my clients' instructions.

Without accepting that their arrangements are "inadequate", my clients have taken the comments on board by including a new 'Crowd Management' section in the new Event Management Plan (See Version 4 attached - P.15). It will be noted that the vast majority of events (67 out of 71 in 2023) are single room 3,500 capacity events which is referred to in this section.

My clients have also included an additional Appendix AA1 to the EMP outlining the Procedures adopted for controlling access to the balcony and mezzanine during Live Shows (also attached).

I trust this addresses the point raised and please let me know if you have any further queries.

Regards

Phil Crier

*PBC Licensing Solicitors*

*Compton House  
79 New Road, Ascot  
Berkshire SL5 8PZ*

*Email: [Phil.Crier@pbclicensing.co.uk](mailto:Phil.Crier@pbclicensing.co.uk)*

*Tel: 01344 566764*

*Mob: 07899 065264*